

**vtech**<sup>®</sup>

User's Manual

## Cuddle & Care



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**VTech understands that a child's needs and abilities change as they grow and with that in mind we develop our toys to teach and entertain at just the right level...**

## **vtech Baby**

**Toys that will stimulate their interest in different textures, sounds and colours**

### **I am...**

...responding to colours, sounds and textures

...understanding cause and effect

...learning to touch, reach, grasp, sit-up, crawl and toddle

*Birth-36 months*



## **Pre-School**

**Interactive toys to develop their imagination and encourage language development**

### **I want...**

...to get ready for school by starting to learn the alphabet and counting

...my learning to be as fun, easy and exciting as can be

...to show my creativity with drawing and music so my whole brain develops

*3-6 years*



## **Electronic Learning Computers**

**Cool, aspirational and inspiring computers for curriculum related learning**

### **I need...**

...challenging activities that can keep pace with my growing mind

...intelligent technology that adapts to my level of learning

...National Curriculum based content to support what I'm learning at school

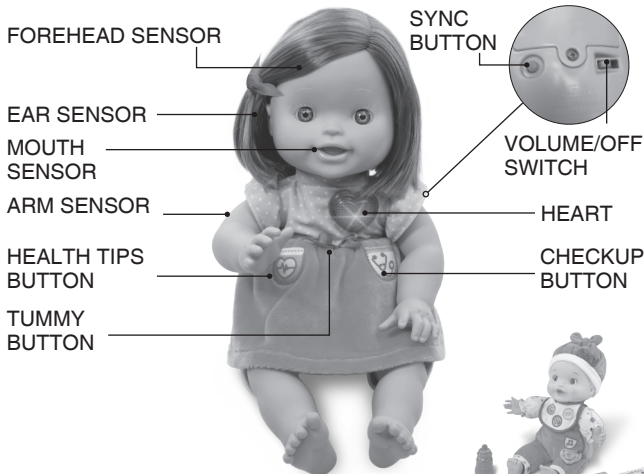
*4-10 years*



To learn more about this and other VTech® products, visit [www.vtech.co.uk](http://www.vtech.co.uk)

# INTRODUCTION

Thank you for purchasing the **VTech® Little Love® Cuddle & Care**. When **Cuddle & Care** doesn't feel well, help her get better with six interactive accessories. She can also be customised to know your child's name, daily routines and upcoming events.



Use the bottle from **Little Love Baby Talk** to hear more fun phrases. Sold separately.



# INCLUDED IN THIS PACKAGE

- One VTech® Little Love® Cuddle & Care
- One plaster
- One medicine bottle
- One spoon
- One stethoscope
- One syringe
- One thermometer
- User's manual

**WARNING:** All packing materials, such as tape, plastic sheets, packaging locks and tags are not part of this toy, and should be discarded for your child's safety.

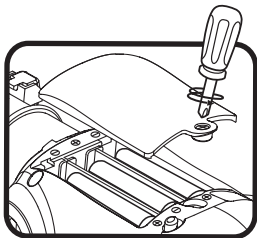
**NOTE:** Please keep this user's manual as it contains important information.

## GETTING STARTED

This product is in a try-me mode in the packaging. After opening the package, turn the doll **OFF** and **ON** or press the **SYNC BUTTON** on the back of the doll to proceed with normal play.

## BATTERY INSTALLATION

1. Open the fabric on the back of the doll to locate the battery compartment.
2. Make sure the unit is turned **OFF**.
3. Use a screwdriver to loosen the screw and open the battery cover.
4. Install 3 new AA size (LR6/AM-3) batteries following the diagram inside the battery box. (The use of new alkaline batteries is recommended for maximum performance.)
5. Replace the battery cover and tighten the screw to secure.



## BATTERY NOTICE

- Use new alkaline batteries or fully charged NI-MH (Nickel Metal-hydride) rechargeable batteries for best performance.
- Use only batteries of the same or equivalent type as recommended.
- Do not mix different types of batteries: alkaline, standard (carbon-zinc) or rechargeable (Ni-Cd, Ni-MH), or new and used batteries.
- Do not use damaged batteries.
- Insert batteries with the correct polarity.
- Do not short-circuit the battery terminals.
- Remove exhausted batteries from the toy.
- Remove batteries during long periods of non-use.
- Do not dispose of batteries in fire.
- Do not charge non-rechargeable batteries.
- Remove rechargeable batteries from the toy before charging (if removable).
- Rechargeable batteries are only to be charged under adult supervision.

### Disposal of batteries and product



The crossed-out wheellie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.



The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

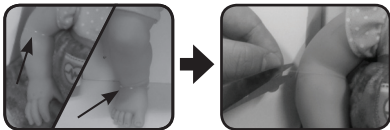
For more information, please visit:  
[www.recycle-more.co.uk](http://www.recycle-more.co.uk)  
[www.recyclenow.com](http://www.recyclenow.com)

With **VTech® Little Love® Cuddle & Care** safety comes first. To ensure your child's safety, please check that the battery cover is securely locked into position to avoid injury.

If the doll has been customised and the batteries are removed and replaced with new batteries, you will need to go to **vtechdolls.com** and customise your doll again.

**NOTE:**

The cords located on the arms and legs are not part of this toy. The cords should be removed and discarded for your child's safety.



# PRODUCT FEATURES

## 1. OFF/VOLUME SWITCH

To turn the unit **ON** or adjust the volume, slide the switch to **LOW** or **HIGH**. To turn the unit **OFF**, slide the switch to **OFF**.



## 2. PERSONALISATION

Go to **vtechdolls.com** using a smartphone, tablet or computer and follow the instructions to personalise the doll with your child's birthday, daily routine and weekly activities. Customising the doll will also unlock additional illnesses and cute phrases. To complete the process, place the front of the doll within four inches of the computer/smart phone's speaker and press the **SYNC BUTTON**.



The website will play a song and transfer the information to **Cuddle & Care**. The doll's **HEART** will light-up and flash and she will verbally confirm whether the transfer was successful.



You can change or update the information at any time by going to **vtechdolls.com** and following the instructions.

### Note:

Some computers have difficulty transferring data. If the transfer does not work using a computer, please try using a smartphone or tablet. Type **vtechdolls.com** into the browser of your phone/tablet and follow the customisation steps again.

### Record Your Child's Name

Press and hold the **SYNC BUTTON** for about one second to be prompted to record your child's name. Once recorded, **Cuddle & Care** will remember it for a personalised play experience.

Enter Your Child's Birth Date

New settings

Daily Routine

Enter approximate times for the following activities and the doll will say special personalized phrases based on your child's daily routine.

Breakfast

Lunch

Afternoon Nap

Dinner

Bedtime

Click the dropdown menus below to choose from seven weekly activities. Then, choose the day of the week these activities happen. The doll will reference these days as they approach.

Weekly Activity 1  every

Weekly Activity 2  every

Next

Website image for reference only.  
Subject to change.

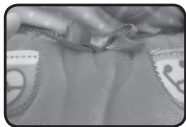
### 3. HEALTH TIPS BUTTON

Press the **HEALTH TIPS BUTTON** and you will hear health tips about hygiene, nutrition and fun activities through songs and phrases.



### 4. TUMMY BUTTON

Press the **TUMMY BUTTON** to hear sweet phrases and care for the doll by responding to her requests. The doll will also invite you to talk to her. When you say something she can imitate what you said.



### 5. CHECKUP BUTTON

Press the **CHECKUP BUTTON** and respond to the doll's requests using the accessories to make her feel better.



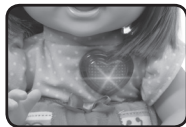
### 6. FOREHEAD SENSOR

Touch the doll's forehead to hear different responses.



### 7. HEART

The **HEART** lights-up and flashes when she sings songs and when you check her **HEART** with the **STETHOSCOPE**.





## 8. STETHOSCOPE

Place the **STETHOSCOPE** on the **HEART** to hear the doll's heartbeat.



## 9. THERMOMETER

Put the **THERMOMETER** into the doll's right ear to take the doll's temperature.



## 10. SYRINGE

Put the **SYRINGE** on the doll's right arm to pretend to give the doll an injection.



## 11. SPOON & MEDICINE BOTTLE

Insert the **SPOON** into the doll's mouth to give her pretend medicine or food.



## 12. PLASTER

Use the **PLASTER** to heal the grazes on the doll's left arm or left leg.



## AUTOMATIC SHUT-OFF

To preserve battery life, **Cuddle & Care** will automatically power down after several minutes without input. The doll can be turned on again by pressing the **TUMMY BUTTON**, **HEALTH TIPS BUTTON**, **CHECKUP BUTTON** or **SYNC BUTTON**.

**Note:** If there is no response when the doll is switched on, please insert new batteries and try switching it on again.

# ACTIVITIES

## Checkup Time

Press the **CHECKUP BUTTON** to explore the doll's different illnesses. Help the doll feel better by interacting with the doll and responding to her requests using the accessories. Personalise the doll to unlock additional illnesses.



## Care for Her

Press the **TUMMY BUTTON** to hear sweet phrases and respond to the doll's requests. Customise the doll so she can remember your child's birthday and upcoming activities. The doll will also provide reminders about some of her favourite holidays.



## Health Tips

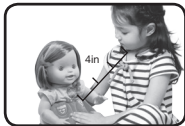
Press the **HEALTH TIPS BUTTON** to learn about hygiene, nutrition and fun activities through fun songs and phrases. Customise the doll to hear additional songs and phrases.



## Talk with Her

The doll will invite you to talk to her. When the **HEART** on the doll lights-up, talk to her and she can imitate what you say.

To ensure the doll can hear clearly, please speak towards the front of the doll at a distance of four inches.



## CARE & MAINTENANCE

1. Keep the unit clean by wiping it with a slightly damp cloth.
2. Keep the unit out of direct sunlight and heat source.
3. Remove the batteries when the unit is not in use for an extended period of time.
4. Do not drop the unit on hard surfaces and do not expose the unit to moisture or water.

## TROUBLESHOOTING

If for some reason the program/activity stops working or malfunctions, please follow these steps:

1. Please turn the unit **OFF**.
2. Interrupt the power supply by removing the batteries.
3. Let the unit stand for a few minutes, then replace the batteries.
4. Turn the unit **ON**. The unit should now be ready to play again.
5. If the product still does not work, replace with a new set of batteries.

If the problem persists, please call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK) and a service representative will be happy to help you.

### IMPORTANT NOTE:

Creating and developing **VTech®** products is accompanied by a responsibility that we take very seriously. We make every effort to ensure the accuracy of the information which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK) with any problems and/or suggestions that you might have. A service representative will be happy to help you.





# PRODUCT REGISTRATION

Visit [www.vtech.co.uk/clubvtech/login](http://www.vtech.co.uk/clubvtech/login)  
to register your VTech product

By joining the VTech Club you can also enter competitions, find out about news and events, seek expert advice for parents and let your kids play fun learning games and activities.



## PRODUCT WARRANTY

Thank you for choosing this quality product from VTech. We hope it will bring many hours of entertainment, imaginative play and learning.

1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.
2. The product may be returned to the place of purchase. Alternatively the product can be returned to VTech Electronics Europe plc (see address below), with proof of purchase, without proof of purchase no replacement will be provided.
3. VTech Electronics Europe plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion.
4. If the product covered by this warranty is damaged due to misuse, modification or unauthorised repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.
5. This warranty is personal to the original purchaser and is not transferable.
6. Breakages to the LCD screen are not covered by the warranty.
7. Returns to VTech Electronics Europe plc should include a cheque or postal order for £1.50 towards the cost of return postage and packaging.
8. Products returned to VTech Electronics Europe plc, should be addressed as follows and packed carefully to avoid damage in transit (Please do not include batteries or adaptor). Please include details of the fault together with your name and address.
9. To keep an online record of your warranty, please register your product online at [www.vtech.co.uk/warranty](http://www.vtech.co.uk/warranty)

Vtech Electronics EU PLC, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallam, DE7 6HE

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Eire only. For products purchased outside the UK and Eire, please contact your local distributor or place of purchase.